



SAN FRANCISCO OFFICE OF SHORT-TERM RENTALS

SHORT-TERM RENTAL VIOLATION COMPLAINT FORM

Code Enforcement Complaint Hotline: (415) 575-9179

1650 Mission St.
Suite 400
San Francisco, CA
94103-2479

Use this form to report suspected short-term rental violations on private properties. Report Building Code related violations to Department of Building Inspection at (415) 558-6570 or DBI.BID.Complaints@sfgov.org. Call 311 or visit www.sf311.org to find out where to report other violations.

Reception:
415.558.6378

Website:
www.sfgov.org/OSTR

Inquiries:
415.575.9179
shorttermrentals@sfgov.org

LOCATION OF VIOLATION

Address (required): _____ Block: _____ Lot: _____
Include Unit # if applicable

Responsible Person(s) Name(s): _____

Phone/Email Address (If known): _____

DESCRIPTION OF ALLEGED VIOLATION: Please provide factual information and state the reason you believe this property is in violation of the Short-Term Rental Ordinance (Administrative Code Ch. 41A). If possible, please include supporting documentation.

Decription of Observed Activity:

URL link(s) (rental listing) if known: <http://www.> _____

Is this violation still occurring today?: _____

How long have you observed the violation?: _____

Other agencies where complaint filed: _____

Complainant Name*: _____ Signature: _____ Date: _____

Address: _____ E-mail: _____ Phone: _____

*Providing your name and contact information is not required, **however** providing a way for staff to contact you allows us to reach out and obtain additional information which better assists with our investigation and ensures the violation can be established and properly enforced.